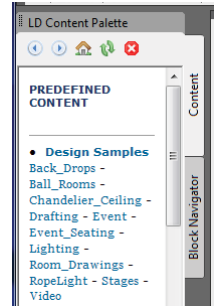# Using LD Content crashes the program

LD Assistant uses Internet Explorer (IE) 9, 10 or 11 to bring content into the drawing.

Microsoft has released an IE 11 Update that causes the Content Manger to crash.
The update from Microsoft affects LD Assistant AC08, AC10, AC12, AC13 and AC14.
We are very hopeful that Microsoft in the coming months will release a patch for IE 11 that resolves the conflict created by the IE 11 update.

Here is how you do it.
• First off you could do a System Restore and restore back to a point prior to the IE11 upgrade.
To stop Automatic Updates from installing IE11 updates again, you will need to hide it. See...
•HOW TO Hide an Update at...
http://www.sevenforums.com/tutorials/24376-windows-update-hide-restore-hidden-updates.html
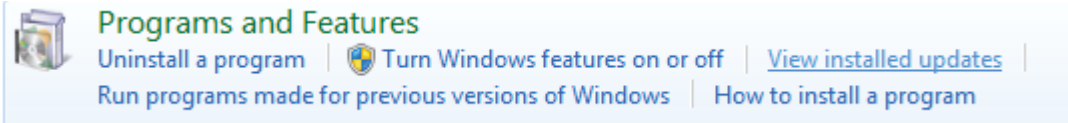
To Remove the IE 11 Updates:
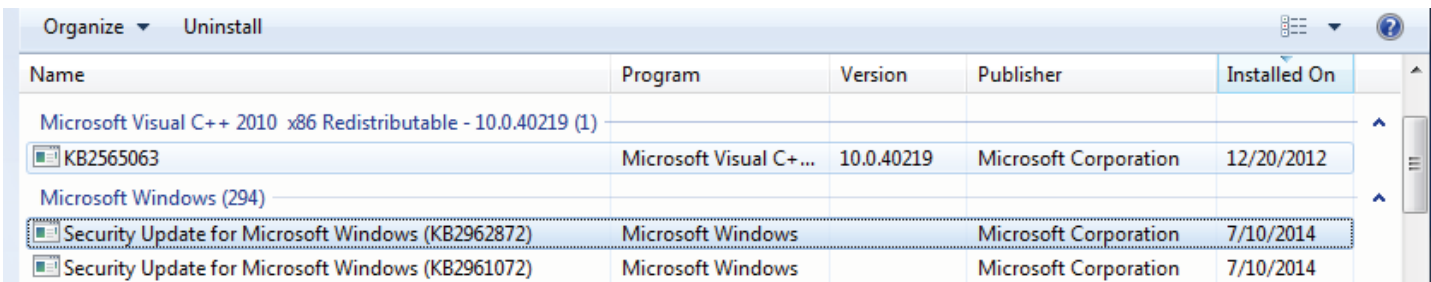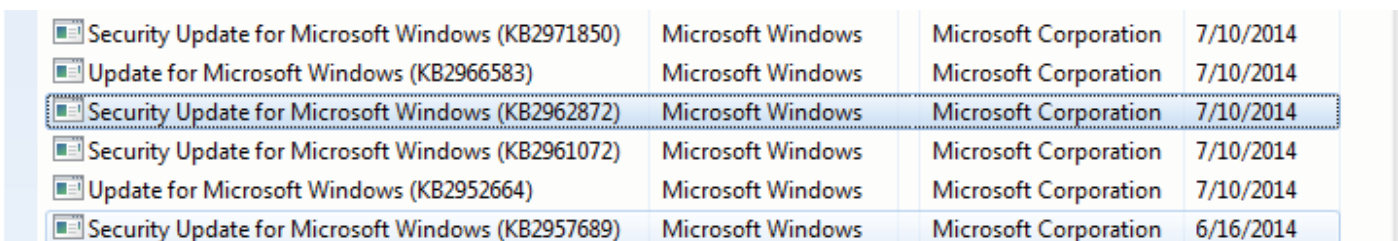Go to Start... Click on Control Panel, when that opens click on programs

In the list look for and remove:
a) 32 bit Win 7 or 8... remove the Update for Internet Explorer 11 for Windows 7 (KB2962872)

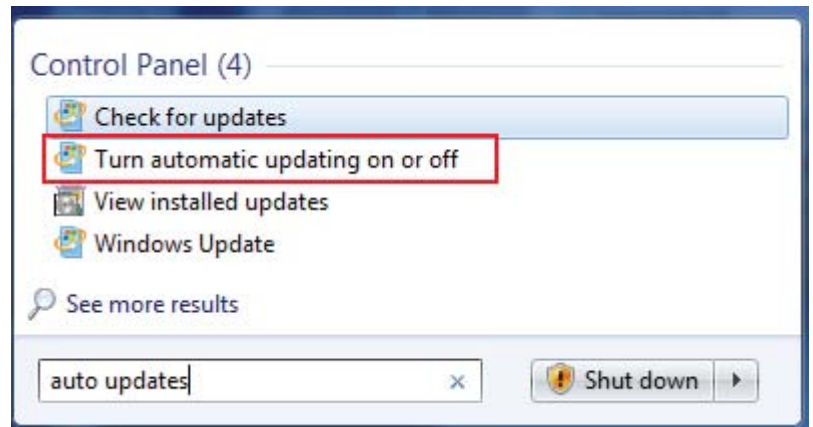| Name	Program	Version	Publisher	Installed On
Microsoft Visual C++ 2010 x86 Redistributable - 10.0.40219 (1)				
KB2565063	Microsoft Visual C+...	10.0.40219	Microsoft Corporation	12/20/2012
Microsoft Windows (294)				
Security Update for Microsoft Windows (KB2962872)	Microsoft Windows		Microsoft Corporation	7/10/2014
Security Update for Microsoft Windows (KB2961072)	Microsoft Windows		Microsoft Corporation	7/10/2014

b) 74 bit Win 7 or 8... remove the Update for Internet Explorer 11 for Windows 7 (KB2962872)

Security Update for Microsoft Windows (KB2971850)	Microsoft Windows	Microsoft Corporation	7/10/2014
Update for Microsoft Windows (KB2966583)	Microsoft Windows	Microsoft Corporation	7/10/2014
Security Update for Microsoft Windows (KB2962872)	Microsoft Windows	Microsoft Corporation	7/10/2014
Security Update for Microsoft Windows (KB2961072)	Microsoft Windows	Microsoft Corporation	7/10/2014
Update for Microsoft Windows (KB2952664)	Microsoft Windows	Microsoft Corporation	7/10/2014
Security Update for Microsoft Windows (KB2957689)	Microsoft Windows	Microsoft Corporation	6/16/2014

To trun off the Microsoft update.
Go to Start and in the serch box type: auto updates.

From the list click on Trun automatic updating on or off.

Block Navigator
The Block Navigator is another way to drag content into the your drawing.
Using the Block Navigator does not require the use of Internet Explorer
If you have questions on how to use the Block Navigator call support at 708-499-0107